Introduction

All changes to programs and courses at Auburn University must be initiated and approved through the CIM application at the below links. CIM is a commercial product built for managing higher education curricula from initiation, through workflow, into inventory and ultimately the bulletin.

These links are published on the UCC page as well.

Programs: https://nextbulletin.auburn.edu/programadmin/

Courses: https://nextbulletin.auburn.edu/courseadmin/

Security is maintained by AU GID with each CIM user belonging to one or more roles. Figure 2 shows a few of the roles that have been defined for our operation. Roles must be kept up-to-date in order for the approval process to flow normally. The Office of Undergraduate Studies is responsible for making role updates and will periodically ask that roles be reviewed by Associate Deans and Department Heads; however, it is preferable that role changes are communicated to OUS as they occur. Out-of-date roles can result in stranded workflows, as will be further discussed in the Workflow section.

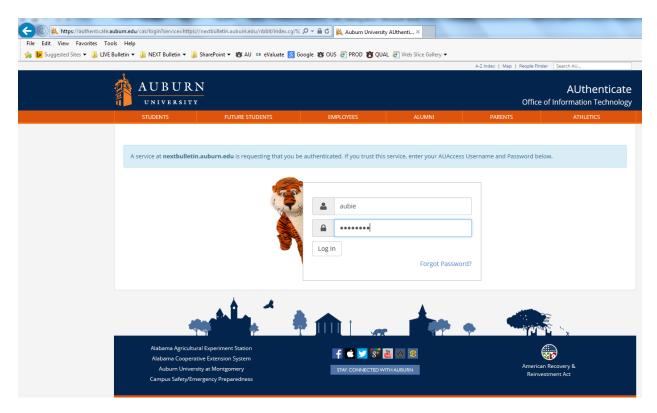


Figure 1 - Authentication through CAS

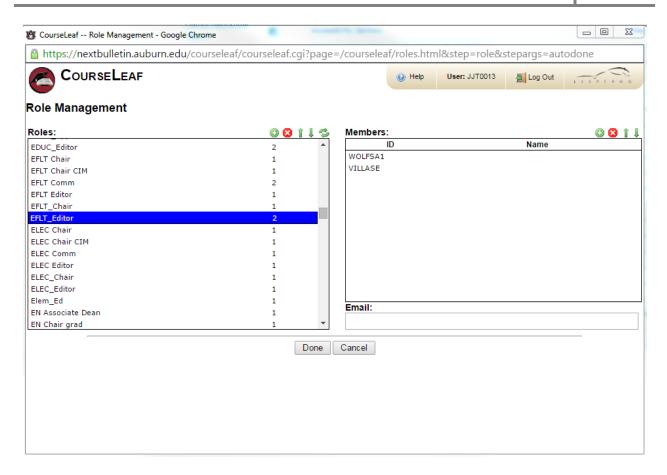


Figure 2 - Roles

Editing Tips

Any faculty or staff may create Programs and Courses and edit those not yet in the workflow cycle. An overview and some tips are provided here, but the full on-line documentation can be accessed by clicking the red Help link or question mark icon on any page, or by visiting https://help.courseleaf.com/pdf/help-users.pdf.

The Search box can be used to narrow program or course lists by using the percent sign or asterisk for the wildcard. As seen in Figure 3, %computer% narrows the list to only those entries with the word *computer* in either the Code or the Title. Searches are case-insensitive.

A set of pre-defined Quick Searches can further narrow the lists by status, undergraduate, or graduate.

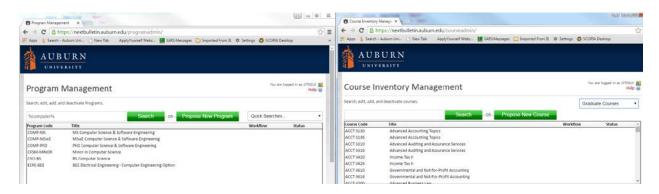


Figure 3 - Program and Course Sample Screens

A text editor for free-form text boxes allows emphasis, subscripts and superscripts, hyperlinks, special symbols, and numbering, among other options. Titles should be kept free of punctuation marks as much as possible due to the data exchanges that occur among systems. While Courseleaf systems are generous with the allowed characters, other systems, including Banner and web pages that link to the data entered here, may not display them properly. Punctuation is subject to removal by administrators if system problems are expected.

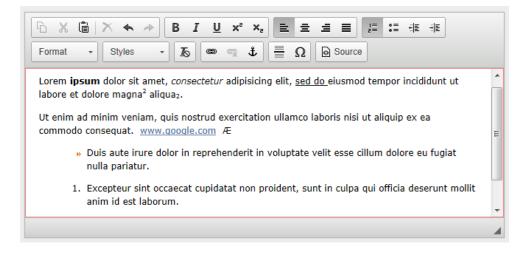


Figure 4 - Examples of Text Editing Features



Figure 5 - Attaching a Document

Where appropriate, supporting documents may be attached from the user's local computer. Every effort should be made to enter all information in the fields provided; however attachments may be useful for showing "before" details that can be used to compare against the current changes, or for attaching emails showing agreements needed from other departments.

Full screenshots of the Program and Course Editing pages are shown in the next two sections.

Programs

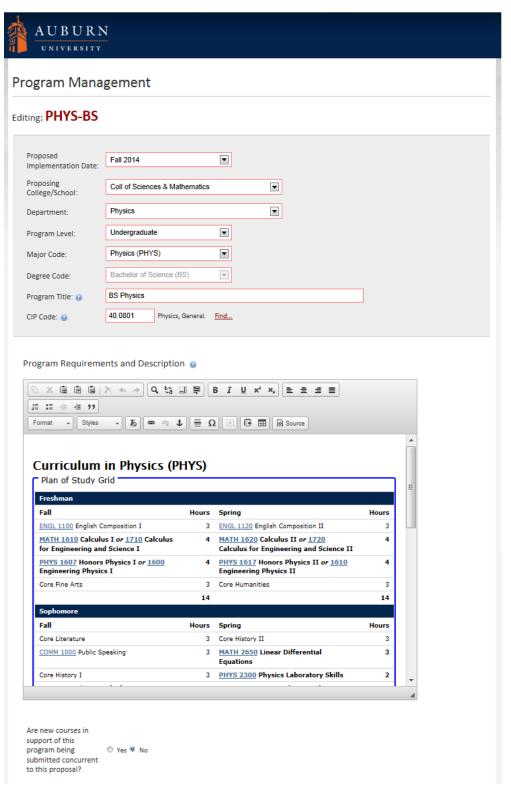


Figure 6 - Program Example - Part 1

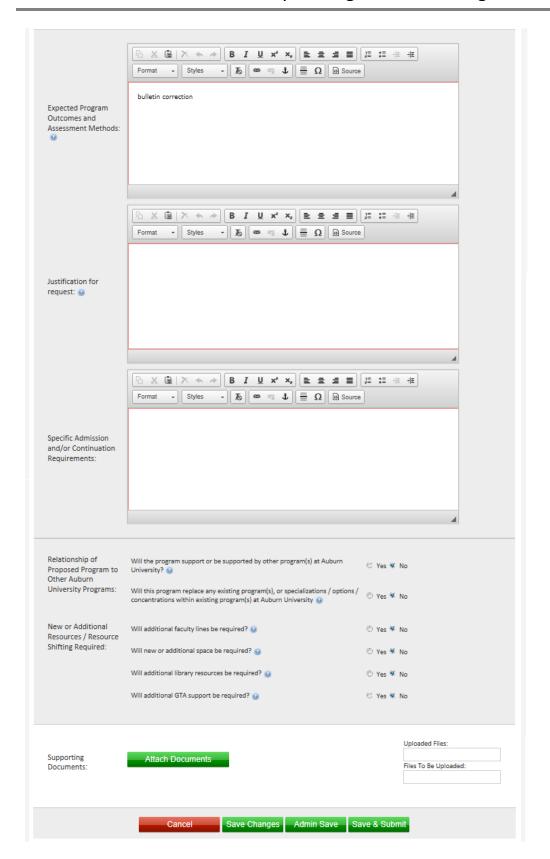


Figure 7 – Program Example - Part 2

Courses

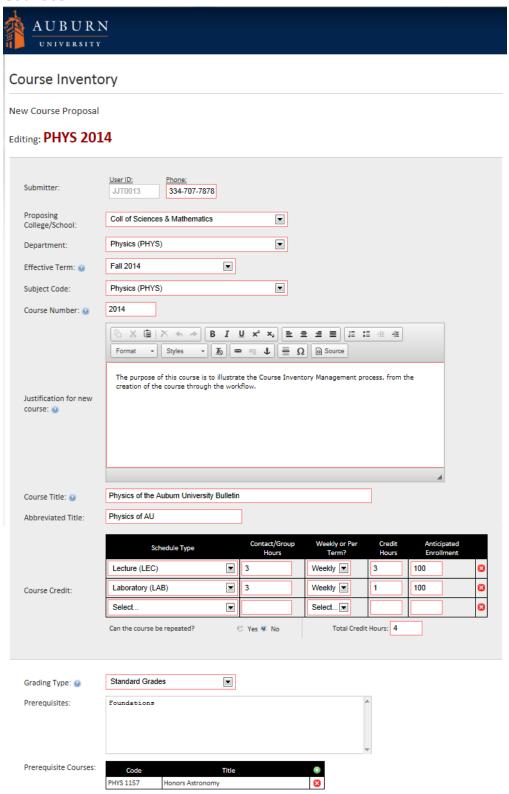


Figure 8 - Course Example - Part 1

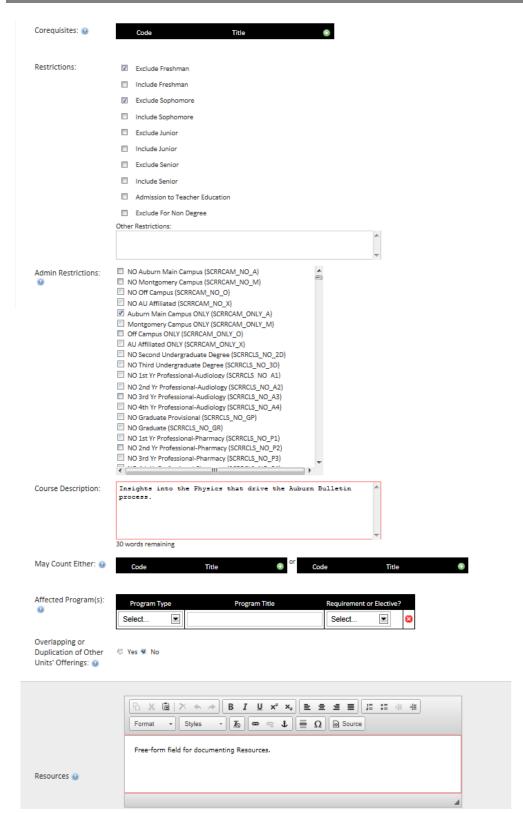


Figure 9 - Course Example - Part 2

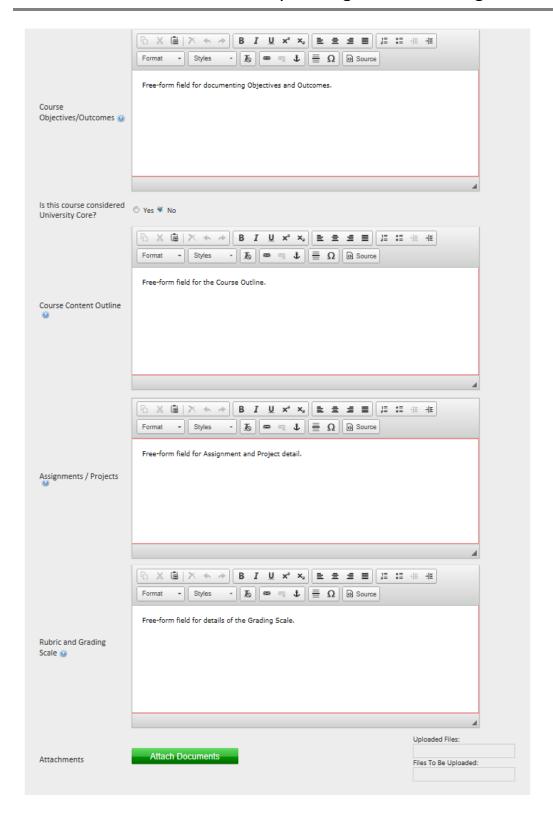


Figure 10 – Course Example - Part 3

Common Topics

- Any data entry field outlined in red is required. An error message will indicate the required fields when an attempt is made to submit a form with missing data.
- Browser compatibility issues can come and go with Windows updates. At present, CIM is not supported on Internet Explorer 10 or older, or IE11 in Compatibility Mode.
- The Effective Term dropdown contains Spring terms, but these are only allowed for graduate level changes. Undergraduate program and course changes must always be effective in a Fall term to coincide with DegreeWorks academic year definitions.
- Separate proposals are required for combined undergraduate and graduate (5000/6000) courses, because they require different workflow routes.
- The email volume is high from CIM, especially for associate deans and other committee members whose curriculum purview is wide. The email subject line indicates whether action is required or whether the notification is only informational.
- Notifications for course changes can come from seemingly unrelated colleges. For example, if a
 change is proposed to COMM 1000, Public Speaking, the committees for more than 70 different
 programs will be notified because they reference it in their curriculum.

Workflow

Any program or course that is created or updated in CIM is subject to an approval process before becoming part of Auburn University's inventory. The designated faculty or staff for the department creates or updates the page and clicks the Save & Submit button to move it to the first role in the workflow process. Each Approver will receive an email in turn, and can click the link to take action.

```
-----Original Message----
From: Catalog Editor [mailto:auburn@notify.courseleaf.com]
Sent: Thursday, July 30, 2015 10:32 AM
To: Julia Thompson
Subject: [CIM Courses] Course Changes: CHEM 5310: Learning Assistant Pedagogy ** YOUR REVIEW IS REQUIRED**

JJT0013:

There are pending course change proposals awaiting your review, including
CHEM 5310: Learning Assistant Pedagogy.

Please visit:
https://nextbulletin.auburn.edu/courseadmin/?code=CHEM%205310
to review the changes and provide your feedback.

Please forward this email to Kevin Snyder (kts0004@auburn.edu) or call
334-844-4900 for assistance.

Thank you.
Office of Undergraduate Studies
```

Figure 11 - Sample Email for an Approver

Upon clicking the link in the email (or by visiting https://nextbulletin.auburn.edu/courseleaf directly) the current user will arrive at the CourseLeaf Approval Page. Because many users belong to more than one role, and because the system is not always able to tell in which role the current user is acting, the first

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step should always be to select the correct role from the Your Role dropdown near the top of the page. It is wise to click the Refresh List icon next to the dropdown if the webpage has been open for a while or if several users are actively working on the same program or course at the same time.

From the approval page, the user can click Approve to move the workflow forward to the next Approver, Rollback to return the workflow to the previous Approver with comments, or Edit to make changes and move forward. Some roles are only FYI, meaning no action is required.

For non-FYI roles, the workflow **will not** move forward without approval from the user(s) in that role unless an administrator performs an overriding approval. For unimpeded operation and clean audit trails, it is imperative that roles be kept current and that Approvers respond in a timely manner.

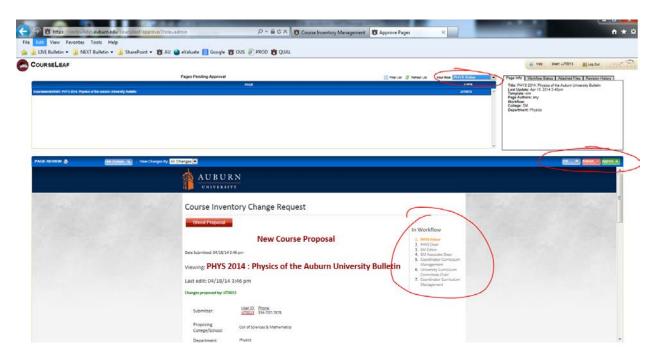


Figure 12 - Workflow Approval at the Editor Step

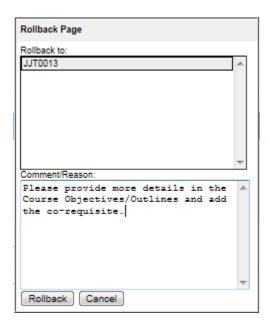


Figure 13 - Rollback Example

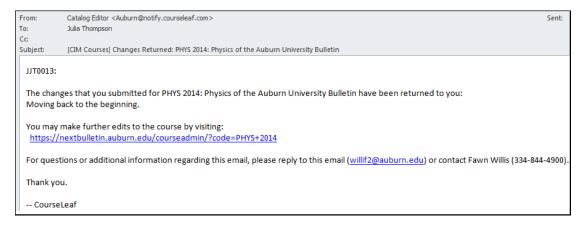


Figure 14 - Sample Email Sent for a Rollback

The history of the workflow builds up with each step and can be viewed at the bottom of the program or course. The rollback comments are not editable, even with assistance from support. To change a comment is to revise history, and it is not allowed.

```
JJT0013 (04/21/14 9:53 am): Rollback: Testing Rollback.
JJT0013 (04/21/14 10:02 am): Rollback: Moving back to the beginning.
```

Figure 15 - Example of Workflow History

The entire workflows for programs and courses are shown in Figure 16. The words "Dept" and "Col" are placeholders to be filled dynamically with the department and college codes in which the program or course resides. In our Physics examples in this document, the department is PHYS and the college is SM.

Name

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Steps marked with an asterisk have conditional attributes; for example, they may be activated only when the change is related to Distance Learning or the Honors College, or undergraduate versus graduate, or they may be FYI only.

Dept Editor

ID	Name
Dept Editor*	
Dept Chair*	Program Proposal (Preliminary)
Col Associate Dean*	
Biggio Center*	Role: Biggio Center (1 member)
Office of the Provost*	Role: Office of the Provost (2 members)
Coordinator Curriculum Management*	Role: Coordinator Curriculum Management (2 members)
University Curriculum Committee Chair*	Role: University Curriculum Committee Chair (1 member)
Graduate Council Curriculum Committee Chair*	Role: Graduate Council Curriculum Committee Chair (1 member)
Provost*	Role: Provost (1 member)
Coordinator Curriculum Management*	Role: Coordinator Curriculum Management (2 members)
Col Associate Dean*	
Dept Chair*	
initiator*	

ID	Name
Dept Editor*	
Dept Chair*	Course Proposal
Col Curriculum Committee 1*	Course i Toposai
Col Curriculum Committee 2*	
Col Undergraduate Curriculum Committee*	
Col Undergraduate Curriculum Committee Chair*	
Col Graduate Curriculum Committee*	
Col Graduate Curriculum Committee Chair*	
Col Editor*	
Col Associate Dean	
RelatedDepts*	
Biggio Center*	Role: Biggio Center (1 member)
Honors College 1*	Role: Honors College 1 (1 member)
Honors College 2*	Role: Honors College 2 (1 member)
Office of the Provost*	Role: Office of the Provost (2 members)
Coordinator Curriculum Management	Role: Coordinator Curriculum Management (2 members)
University Curriculum Committee*	Role: University Curriculum Committee (38 members)
University Curriculum Committee Chair*	Role: University Curriculum Committee Chair (1 member)
Graduate Council Curriculum Committee*	Role: Graduate Council Curriculum Committee (8 members)
Graduate Council Curriculum Committee Chair*	Role: Graduate Council Curriculum Committee Chair (1 member)
Coordinator Curriculum Management	Role: Coordinator Curriculum Management (2 members)
Office of the Registrar*	Role: Office of the Registrar (1 member)
Col Associate Dean*	
Col Editor*	
Dept Chair*	
initiator*	

1	Dept Editor*	Drogram Dronocal
	Dept Chair*	Program Proposal
	Col Curriculum Committee 1*	
	Col Curriculum Committee 2*	
	Col Undergraduate Curriculum Committee*	
	Col Undergraduate Curriculum Committee Chair*	
	Col Graduate Curriculum Committee*	
	Col Graduate Curriculum Committee Chair*	
	Col Editor*	
	Col Associate Dean	
	Biggio Center*	Role: Biggio Center (1 member)
	RelatedDepts*	
	Coordinator Curriculum Management	Role: Coordinator Curriculum Management (2 members)
	University Curriculum Committee*	Role: University Curriculum Committee (38 members)
1	University Curriculum Committee Chair*	Role: University Curriculum Committee Chair (1 member)
ł	Graduate Council Curriculum Committee*	Role: Graduate Council Curriculum Committee (8 members)
	Graduate Council Curriculum Committee Chair*	Role: Graduate Council Curriculum Committee Chair (1 member)
	Coordinator Curriculum Management	Role: Coordinator Curriculum Management (2 members)
	Board of Trustees	Role: Board of Trustees (1 member)
	Alabama Commission on Higher Education	Role: Alabama Commission on Higher Education (1 member)
	Coordinator Curriculum Management	Role: Coordinator Curriculum Management (2 members)
	Office of the Registrar*	Role: Office of the Registrar (1 member)
	Col Associate Dean*	
	Col Editor*	
	Dept Chair*	
	initiator*	

Figure 16 - Steps in the Workflows